



# IT'S FIXED!

Fixed-price servicing for SEAT models 3-10yrs



MINOR SERVICE

£129

Free SEAT  
Roadside  
Assistance

MAJOR SERVICE

£249

Free SEAT  
Roadside  
Assistance

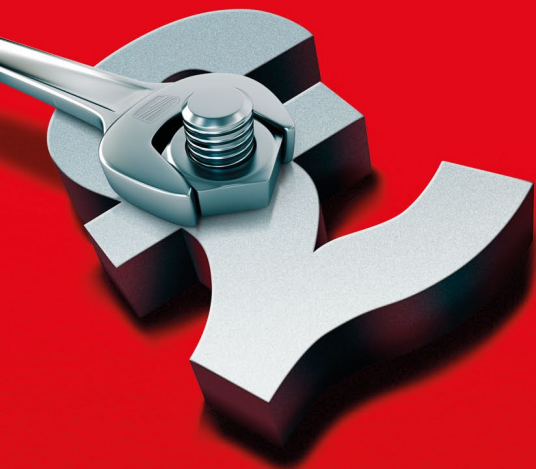
MOT

£39



SEAT SERVICE®. ENJOY THE ROAD.

# WE'VE FIXED IT SO YOU KNOW WHERE YOU ARE



At SEAT we want to make it easy for you to know what your servicing costs will be up front so that you can keep a tight rein on your budget. That's why we have introduced transparent fixed prices on a whole range of services and maintenance jobs for SEAT models 3-10 years old. We have also produced an annual budget planner so that you can plan ahead.

## GET MORE AT SEAT

**SEAT dealer quality at local garage prices** – we're confident our fixed prices are competitive and we are committed to delivering high quality standards.

**Great value** – whether it's a minor or major service, we won't charge you extra for items such as pollen filters, spark plugs and fully synthetic oil – which many garages will! – and we'll wash and vacuum your car for free. All parts and labour are covered with a two-year warranty. Plus every minor and major service comes with free 12 months SEAT Roadside Assistance including Home Start.

**Your SEAT is in safe hands** – you'll always get a SEAT-trained technician carrying out the work with SEAT specialist equipment and SEAT-approved parts. We promise that no additional work will be carried out without your approval. Plus, with every visit, we will perform a free Vehicle Health Check and report back to you on what we find, so you'll know what requires urgent attention or needs to be budgeted for in the future.

**Easy and convenient** – we'll make the booking as easy and convenient as possible. We offer a number of customer care options, so let us know what's best for you.

**Local Price Promise** – if you have any of the 'It's Fixed!' jobs done with us and find a like-for-like job cheaper, we will refund the difference (terms and conditions apply). See overleaf for full details.

# Love your SEAT

We know how important your SEAT is to you and that when it's being serviced or repaired you want to make sure your car is in safe hands. At SEAT, we are committed to quality, so you can rest assured that your car will benefit from all the care and expertise that only a SEAT dealer can deliver.



**Our SEAT-trained technicians use specialist equipment employing the very latest SEAT technology**



**Our Master Technicians have over 250 hours of specialist training. Re-accreditation every three years keeps them up to date**



**No additional work will be carried out without your approval**



**Only SEAT-approved parts fitted, with two-year parts and labour warranty**



**Free full diagnostics check including vehicle and software enhancements advised on SEAT's database**



**Free Vehicle Health Check**



**Free wash and vacuum with every service**



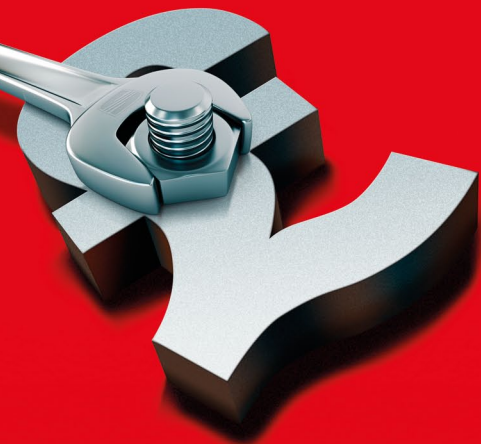
**Committed to the Motor Industry Code of Practice with Independent Quality Audit**



**Serviced to manufacturer's recommendations**



**SEAT stamp in service book**



Free SEAT  
Roadside  
Assistance

## MINOR SERVICE

# £129

(Every 12 months/10,000 miles)

### Includes

Change oil and oil filter (fully synthetic oil)

Vehicle inspection and report\*

Full vehicle road test\*\*

Vehicle and software enhancements  
from SEAT's database

Diagnostics check and report

Pollen filter replacement (where fitted)

Re-set service interval display

Wash and vacuum

SEAT stamp in service book

12 months SEAT Roadside Assistance

## MOT

# £39

Available only on UK mainland.  
Pre-MOT inspection in Northern Ireland.

## MAJOR SERVICE

# £249

(Every 24 months/20,000 miles)

### Includes

Change oil and oil filter (fully synthetic oil)

Vehicle inspection and report\*

Full vehicle road test\*\*

Vehicle and software enhancements  
from SEAT's database

Diagnostics check and report

Pollen filter replacement (where fitted)

Air filter replacement

Check/replenish gearbox oil

(where applicable)

Check/replenish final drive oil

(where applicable)

Check/adjust tension of drive belts

Remove all wheels for full inspection  
of braking system

Fuel filter change (diesel engines)

Spark plugs replacement (petrol engines)

Check suspension system

Check heating/air con operation

Re-set service interval display

Wash and vacuum

SEAT stamp in service book

12 months SEAT Roadside Assistance

Free SEAT  
Roadside  
Assistance

\***Vehicle inspection:** inspection of all lights, instruments, bodywork, glass, locks, battery, drive belts, suspension, steering, fuel lines, brake pads/shoes/discs, hoses, wash/wipe system, exhaust system, engine components, fluid levels and tyres.

\*\***Vehicle road test:** includes checking steering alignment, clutch and braking operation, engine performance, suspension noise and driving controls.

## FREE SEAT ROADSIDE ASSISTANCE WITH HOME START

We love to help out in every way we can. So when you have your SEAT serviced with us, we'll give you free SEAT Roadside Assistance cover. Here's how it will help keep you on the road:

### 12 months cover

24/7 cover at the roadside, or recovery to your nearest SEAT dealer if your car cannot be fixed by the side of the road.

### In the event of an accident

You can ask us for advice on what to do – and if required we'll recover your car to your nearest SEAT dealer.

### Home Start

If your car doesn't start at home, a patrol will be sent to your home to help fix your car, or we'll recover it to your nearest SEAT dealer.

Offer only available to retail customers. Confirmation of your cover will be sent within 21 days. SEAT reserves the right to alter, amend or withdraw the offer at any time.

## WIN BACK THE COST OF YOUR SERVICE OR REPAIR†

Providing a high standard of customer service is very important to SEAT and we'd like to hear from you about your service experience. As a thank you for your feedback, we'll enter you into our monthly prize draw to win back the cost of your service or repair.†

All you need to do is have your car serviced or repaired with us and provide your dealer with your email address for the online customer satisfaction survey link to be emailed to you. Once you have submitted your survey you will be entered into the draw. It's as simple as that.

† Subject to terms and conditions, see [www.club-seat.co.uk/css](http://www.club-seat.co.uk/css). Up to a maximum of £500 inc. VAT.

## WHAT'S BEST FOR YOU?

### While you wait

Available for 'It's Fixed!' jobs when booked in advance. Subject to availability and your SEAT dealer's terms and conditions.

### Loan car £12.50

Including insurance. Excess and fuel costs will apply.

*Don't forget to bring both parts of your driving licence on the day and be aware that loan cars should be booked in advance of your visit.*

### Collect and deliver or courtesy lift

When you drop your car in to us, we'll take you to your destination and then pick you up, free of charge.

*This service is subject to availability at participating SEAT dealers. Your courtesy lift is subject to distance and should be booked in advance of your visit.*

## IT'S FREE!

**FREE exterior wash and interior vacuum with every service**

**FREE Vehicle Health Check with every visit**

We will check all main safety components of your vehicle such as brakes, lights, steering and tyres. A full report with recommendations at the end of the check will be supplied.



## MAINTENANCE OPTIONS

<b>Air-conditioning refresh</b> (every other year)	<b>£29</b>
<b>Air-conditioning service</b> (re-gas and refresh, every other year)	<b>£69</b>
<b>Brake fluid change</b> (every two years)	<b>£49</b>
<b>Front brake pads replaced</b> (depending on rate of wear)	<b>£99</b>
<b>Rear brake pads replaced</b> (depending on rate of wear)	<b>£99</b>
<b>Cambelt change</b> (including tensioners, every four years or 40,000 miles)	<b>£299</b>
<b>Alloy wheel refurbish</b> (polished alloy wheels not included)	<b>£59</b>

**Tyres** **Local Price Promise**

### Minor bodywork repairs

If your car has any minor dents and scratches, why not request a price from us and book it in? We offer small dent removal, and scratch and chip repairs within our dealership without the need for a trip to a bodyshop.

*Minor bodywork repairs should be booked in advance of your visit.*

### Wiper blade fitting – FREE

We'll happily fit wiper blades bought from us, free of charge.

### Exterior bulb fitting – only £5

If you'd like us to fit an exterior bulb bought from us, we will only charge £5 labour. This includes sidelights, headlights, brakelights, foglights, reverse and indicator bulbs. For Xenon or LED lights, just let us know and we'll fit those at a competitive price too.



We are so confident about our prices that if you have any 'It's Fixed!' job done with us and then find within seven days and five miles that you could have had it done cheaper, we will refund the difference.

#### Terms and conditions

All we ask is that you obtain a written quote on a like-for-like basis (SEAT-approved parts and approved repair methods) from a Motor Industry Code of Practice approved garage.

In addition, for tyres, the promise is against single tyre prices and excludes budget tyre brands and online offers. The comparable price must include valves, fitting, balancing and environmental disposal of old tyres.

# ANNUAL BUDGET PLANNER

	Age and mileage (whichever comes first)							
Core service and MOT	Year 3 30,000 miles	Year 4 40,000 miles	Year 5 50,000 miles	Year 6 60,000 miles	Year 7 70,000 miles	Year 8 80,000 miles	Year 9 90,000 miles	Year 10 100,000 miles
Minor service	£129		£129		£129		£129	
Major service		£249		£249		£249		£249
MOT test	£39	£39	£39	£39	£39	£39	£39	£39

This offer applies to the vehicles following a time and distance servicing regime only.

	Age and mileage (whichever comes first)							
Other routine maintenance	Year 3 30,000 miles	Year 4 40,000 miles	Year 5 50,000 miles	Year 6 60,000 miles	Year 7 70,000 miles	Year 8 80,000 miles	Year 9 90,000 miles	Year 10 100,000 miles
Brake fluid change	£49		£49		£49		£49	
Air-con refresh	£29		£29		£29		£29	
Air-con service		£69		£69		£69		£69
Cambelt change		£299				£299		

As per SEAT's recommended change intervals.

	Age and mileage (whichever comes first)							
Forecast wear and tear	Year 3 30,000 miles	Year 4 40,000 miles	Year 5 50,000 miles	Year 6 60,000 miles	Year 7 70,000 miles	Year 8 80,000 miles	Year 9 90,000 miles	Year 10 100,000 miles
Front brake pads	£99			£99			£99	
Rear brake pads			£99					£99
Tyres	Local Price Promise							
Vehicle Health Check	Free with every visit							

Based on an estimated replacement period and dependent on driving style.

'It's Fixed!' is available to retail customers only at participating SEAT dealers. For SEAT vehicles 3 years (from first MOT) up to 10 years old. All prices are (where applicable) inclusive of parts, oil, labour and VAT and come with a two-year parts and labour warranty. This offer is valid until 31 December 2012 and cannot be used in conjunction with any other offer.



To stay up to date with all the latest offers, news and products from SEAT UK, visit  
[www.seat.co.uk](http://www.seat.co.uk)  
[www.facebook.com/seatuk](http://www.facebook.com/seatuk)

**SEAT** is committed to a policy of continuous product development and reserves the right to make changes to specifications, offers and prices without notice. The information in this brochure can therefore be given as guidance only. While SEAT makes every effort to ensure that information and prices are accurate at the time of publication (November 2011), you should always check with your authorised SEAT Partner for the latest information.